

St Denys Day Service Consultation Meeting  
20 October 2014

**PRESENT:**

Ricky Rossiter	Acting Service Manager
Helen Woodland	Interim Head of Adult Services
Gill Lewis-Lee	Operational Manager
Mr Drodge	Parent
Mrs Crowin	Parent

ITEM		ACTION
1.	<b><u>Introductions</u></b>	
2.	<p><b><u>Discussion, questions / answers and comments</u></b></p> <p><b>Question:</b> What alternatives are there?  <b>Answer:</b> We have been completing co-production workshops, but we are looking towards different things for different people, to widen the scope of option.</p> <p><b>Question:</b> This is a council building – why close it?  <b>Answer:</b> Because we need to look at the services we provide and still find a way of saving £79 million, and we need to ensure we meet the needs of younger generations.</p> <p><b>Comment:</b> Can you not take money from a different pot, for example stop giving young mums’ free housing, which will then save us. I feel like writing to David Cameron.  <b>Response:</b> We can’t move this money, but if you feel like informing the Prime Minister, that is your choice.</p> <p><b>Question:</b> What other services are there?  <b>Answer:</b> We have 39 other day services within the city, but it does not have to be a day centre that direct payments are used for. With a direct payment, you can purchase the services you want.</p> <p><b>Comment:</b> ‘My son is limited in his ability.’  <b>Response:</b> We would need to find services that are of interest and support the transition.  <b>Comment:</b> ‘I dread the thought of him sitting at home all day.’</p>	

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	<p><b>Question:</b> Will we lose services like this anymore?  <b>Answer:</b> In the future, we would not need these services.</p> <p><b>Question:</b> Will people lose jobs?  <b>Answer:</b> Nobody will be forced to be made redundant.</p> <p><b>Question:</b> Where can I find out information?  <b>Answer:</b> Internet or our services will provide this.</p> <p><b>Question:</b> When will we close?  <b>Answer:</b> No decision will be made until December, then transition will happen.</p> <p><b>Gill Lewis-Lee – comment:</b> we have done moves like this before.</p> <p><b>Comment:</b> 'I feel to a certain extent it is a good idea.'</p> <p><b>Mr Drodge - comment:</b> 'Every time the council do this my son presents with challenging behaviour and wanting constant reassurance. My wife is now ill with pneumonia and if this is because of this consultation. The community centres are not going anywhere, so why close it. Don't reduce or close our service. Steven likes coming here in the morning, and that is the way we like it. Your changes will affect my whole family, not just Steven. We have looked at direct payments and we feel the services are not there and / or they don't provide transport.</p> <p>I am 72, and we don't want the hassle of booking keeping and then SCC will audit them every six months.</p> <p><b>Response:</b> In the past, we have been poor at delivering direct debits payments. Only ten percent of people are audited and we are trying to get prepaid cards to make it easier for people to bookkeep.</p> <p>Some friendship groups could pool these budgets and that way access other services. This will effect benefits.</p> <p><b>Question:</b> Mrs Hobbs is a Hampshire client, why is she not paying?  <b>Answer:</b> It is not a benefit; it is a different type of payment.</p> <p>SCC may have to try and create services that are wanted but not in the way we are now.</p> <p>This is a different process. No one joined the services to close them, but actually, we could end up with better services.</p>	

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	<p><b>Mr Drodge – comment:</b> My son is at an age now where he does not want to do horse riding or stuff like that. Steven now has his ipad and this helps him to watch military bands and this is what he enjoys back home, but at the day centre he needs to enjoy what he has.</p> <p>I try to help my son go out, but he is starting to be housebound, as he does not want to go out because of his age and needs. My son used to go to Bishopstoke day service, which had 125 people, but it closed to become a satellite project.</p> <p>This process has been an ongoing evolution from in-patient wards to where we are now.</p> <p>‘I think this is a good idea’ – Mrs Crowin.</p> <p>Transport is a big issue within the city, so we need to drive up the revenue and needs within the city.</p> <p>Part of the plan has to include transport.</p> <p>Streamline are normally responsive but they are struggling at the minute.</p> <p><b>Question:</b> Have you looked at other local authorities and learnt from their mistakes?  <b>Answer:</b> If you look at other local authorities, they have already moved away from this model.</p> <p><b>Question:</b> When after the 9 December will we know?  <b>Answer:</b> We will meet with you to inform you of this as soon as possible, but you can attend the meeting if you choose.</p> <p><b>Question:</b> Will each base have a meeting to inform the base?  <b>Answer:</b> Yes.</p> <p><b>Question:</b> Will there be a gap in provision?  <b>Answer:</b> No, we will ensure it is a consistent service.</p> <p><b>Question:</b> What amount do you think we will save?  <b>Answer:</b> We do not have a target, as people with direct payments will need to be assessed on an individual basis.</p> <p><b>Comment:</b> I have seen figures and they quote savings, where have they come from?  <b>Response:</b> Yes, this was the Pre Budget Report and it is</p>	

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	<p>an indicative budget.            'I think we all know that SCC need to make savings.'</p> <p><b>Question:</b> The Care Act was been brought in in April, how is this going to work if you have to make savings?  <b>Response:</b> It is how you interpret it really, and we have a duty to provide services that meet the eligibility needs and each person's response to the Care Act is very different.</p>	
	Owner of these minutes: Ricky Rossiter	

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